



City of  
**Kalgoorlie  
Boulder**

## YOUR CHANCE TO WIN!

Thanks to the National Australia Bank and the City of Kalgoorlie-Boulder, you could win a share of \$10,000 cash if you pay your rates by the due date!

### **FIRST PRIZE: \$7,000**

Rates must be paid by 3 September 2019

### **SECOND PRIZE: \$2,000**

Rates must be paid by 10 September 2019

### **THIRD PRIZE: \$1,000**

Rates must be paid by 17 September 2019



See your rates notice for prize draw terms and conditions or visit [www.ckb.wa.gov.au/rates](http://www.ckb.wa.gov.au/rates).

## FOR MORE INFORMATION

**Phone** | (08) 9021 9600

**Visit** | [www.ckb.wa.gov.au](http://www.ckb.wa.gov.au)

**Email** | [mailbag@ckb.wa.gov.au](mailto:mailbag@ckb.wa.gov.au)

### **City of Kalgoorlie-Boulder Administration Office**

577 Hannan Street, Kalgoorlie WA 6430

### **CBD Customer Service Centre**

Shop 8-10, 272 Hannan Street

*This information is available in alternative formats on request. Please contact the City.*

# 2019-2020

## Rates & Budget Information



# Mayor's Message

I'm proud that we have been able to keep the rates down for a fourth successive year, with Council focused on keeping costs down and the rate in the dollar increases at 0%, whilst still delivering on high priority projects and a large scale capital works program.

Due to the hard work and dedication from both the inside administration and the outside work crews, the Councillors have been able to deliver this low increase, however due to the mandatory revaluation of every property's Gross Rental

Value (GRV) by Landgate, individual properties will see variations in their rates.

The commitment of the City's employees is the reason I can honour my pledge to keep rates down while still providing facilities and services to you the ratepayer.

We are now in a strong financial position, and able to deliver on some exciting major projects in the coming year.

**John Bowler, Mayor**

## 2019-20 Budget at a Glance

The 2019-20 Budget was adopted on 8 July 2019. The following provides a breakdown of the City's expenses over the next year.

To download the full budget visit [ckb.wa.gov.au/budget](http://ckb.wa.gov.au/budget)

**10%**

- Town Planning
- Governance
- Environmental Health
- Law, Order & Public Safety

**2%**

- Tourism
- Area Promotion

**34%**

- Constructing & Maintaining City Roads
- Street Lighting
- Trees

**5%**

- Library
- Senior Services
- Youth Services
- Town & Community Halls

**16%**

- Street Bins & Recycling
- Environmental Protection
- Maintaining Sewerage Infrastructure

**25%**

- Recreation Facilities
- Playgrounds & Parks
- Arts & Culture

**8%**

- Economic Development
- Building & Planning
- CBD Transformation Project



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## Who pays Council rates?

Rates are the responsibility of the owner of a property and pay for facilities and services provided by the City of Kalgoorlie-Boulder.

## Pensioner & Senior Concessions

A rebate is available for eligible seniors and pensioners who pay Council rates. Please note, that there is no rebate allowed on bin charges.

Maximum Rebate	Rates Cap	Sewerage Cap
Eligible Senior 25%	\$100.00	\$72.69
Eligible Pensioner 50%	\$750.00	\$436.15

## Updating your details

Have your contact details changed?

New and existing property owners have a legal responsibility to inform the City when a change in ownership or the address for service of rate notices occurs.

Please contact us in writing by email or post if you:

- have changed your postal address,
- have sold your property,
- have purchased a property.

## Alternative Payment Plans

The City will support and encourage you as a ratepayer to ensure a satisfactory outcome when determining a payment plan.

If you are unable to attend to full payment or take up an instalment option by the rate payment due date, 17 September 2019, the following options are available:

### Direct Debit

A periodic weekly, fortnightly or monthly repayment plan linked to a bank account.

### Special Payment Plan

Ratepayers who are experiencing genuine financial hardship, can negotiate an alternative payment plan based on your ability to pay.

## Can I object to my property's Valuation?

A property owner may lodge an objection against the valuation of their property within 60 days of the issue of their Rates Notice. Contact Landgate on (08) 9273 7373 or visit [www.landgate.wa.gov.au](http://www.landgate.wa.gov.au).

## Your chance to win a \$500 Visa gift card!

Save time and paper by getting your rates notice delivered to your inbox and go into the draw to win a \$500 Visa gift card.

To enter, subscribe to the online erates service before 10.00pm WST on 17 September 2019. If you already receive your rates notice by email you'll be in the draw automatically.

Sign up online at [www.ckb.wa.gov.au/erates](http://www.ckb.wa.gov.au/erates).



# Understanding your rates notice

This year the City of Kalgoorlie-Boulder Council adopted a zero percent increase in rate in the dollar and minimum amounts for the 2019/20 financial year.

There are a number of other factors that will impact your rates this year, including the revaluation of all properties in the City by Landgate.

## How are your rates calculated?

Your rate amount is calculated by multiplying the rate in the dollar (set by the City of Kalgoorlie-Boulder Council) by the GRV of your property (a valuation set by the Valuer General at Landgate).

## Gross Rental Value (GRV)

An annual rental value that is determined by Landgate, an independent agency of the Western Australian Government. This value is reviewed every three years, the City underwent the review this year.

## Differential Rates

Differential Rating applies a different rate in the dollar to different groups and gives local authorities the ability to ensure that each sector of the community pays an equitable rate.

## Arrears

The total balance of outstanding payments from previous years.

## Emergency Services Levy (ESL)

This is a State Government charge, collected by local governments and paid to the Department of Fire and Emergency Services (DFES).

## Sewerage Services

Sewerage rates are charged to the owner of land (including vacant land) where wastewater services are available for connection and where services are available or supplied.

## Utility Services

Charged in lieu of sewerage rate for owners / occupiers who hold a rate exemption.

## Waste and Recycling Services

This charge includes your 240 litre waste bin collected weekly and a 240 litre recycling bin collected fortnightly.

Your rates do not include the bulk bin service. To hire a City subsidised bulk bin visit [www.ckb.wa.gov.au/bulkbin](http://www.ckb.wa.gov.au/bulkbin)

# 2019-2020 Fees & Charges

## Rubbish Bin Charges per annum

Domestic refuse / recycling service/	
Commercial refuse service.	\$368.50
Additional refuse service domestic / commercial.	\$368.50
Additional recycling service.	\$162.50

## Utility Service Charges per annum, per service

Pedestals, water closet, slophoppers, URC.	\$388.00
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## Rates Administration Charges

Rates notice reprint (hard copy).	\$16.40
Rates notices reprint (email copy).	\$5.60
Dishonoured cheques.	\$16.50
Debt paid in full letter.	\$38.25
Direct Debit Dishonour Fee	\$16.50
Annual Administration Fee	\$38.25

## Swimming Pool / Fence Inspection

Annual fee.	\$57.45
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Penalty interest accrues on balances not received by the due date at 10% per annum applied daily.