



City of
Kalgoorlie
Boulder

AGE-FRIENDLY STRATEGY 2024/2025 PROGRESS UPDATE

Outdoor Spaces and Buildings

Code	Name	Progress	Comment
7.1.1.1.1	Develop a program to upgrade footpaths to improve accessibility in the Boulder town centre.	30%	The City is committed to enhancing pedestrian safety, improving accessibility, and ensuring long term durability of footpaths within the Boulder Town Centre. As part of this commitment, the Footpath Renewal Program is scheduled to take place from 27 July 2025 through to the end of September 2025. The works will include the renewal of the Burt Street footpath between Hamilton Street and Lionel Street on both sides.
7.1.1.1.2	Review existing or implement options to install new tactile markers to ensure consistency through the CBDs.	20%	The City's Asset department has undertaken an assessment of existing tactile indicators throughout the CBD, and a report is currently in progress. In parallel, the City has commenced the implementation of a new standard 2mm concrete tactile supplied by Safety Tactile, known for its high quality and long term durability. This standard has been applied in recent projects, including the Burt Street Footpath Renewal and the footpath and ramp upgrades on Maritana Street between Egan Street and Brookman Street. The gap analysis should be provided by the Asset department and will inform the progression of the design, to be incorporated into the overall design program.
7.1.1.1.3	Continue to engage with community members, businesses and Kalgoorlie Police to identify crime hotspots and ensure there is a targeted approach to community safety issues.	95%	Building relationships across the board. The Community Safet department regularly liaise with the Inspector, Officer in Charge (OIC) and Inquiry Team Sergeant from WA Police. These relationships are positive and well supported. The Police request the City to place the CCTV Trailer in Hotspot locations, and we share information and monitor suggested locations. The Safer Streets Patrol are regularly in touch with business owners in Kalgoorlie-Boulder, and aware of the requirements to maintain presence in hotspot areas.
7.1.1.1.4	Conduct mobility mapping on CBD footpaths, tourism assets and City of Kalgoorlie Boulder	20%	The City completed a mobility survey in 2023 using Briometrix data to assess accessibility across key areas. More recently, the City's Asset department has undertaken a detailed assessment of footpaths and buildings, with the

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	facilities to assist in the planning of improved accessibility.		findings currently in report progress. The Asset Team is direct liaise with disable and visual impaired community to map and prepare a program for future implementation,
7.1.1.1.5	Based on the outcomes of the mobility mapping, plan capital works to address accessibility in the Kalgoorlie and Boulder town centers.	20%	The response for this action is incorporated in the actions above.

Transportation

Code	Name	Progress	Comment
7.1.1.2.1	Develop a program to undertake disability parking signage renewal via an audit in Kalgoorlie and Boulder town centres.	80%	The Disability Parking Signage Audit for Kalgoorlie and Boulder Town Centres is currently underway to ensure compliance with current standards and community needs. As part of the 2024/2025 financial year (FY) Road and Parking Renewal Program, signage on Burt Street (Hamilton Street to Lane Street) and Maritana Street (Egan Street to Brookman Street) has been reviewed and upgraded. The Engineering department is collaborating closely with the City's Rangers to develop a plan addressing outstanding areas requiring attention.
7.1.1.2.2	Invite Public Transport Authority representatives to inform and engage with Seniors Focus Group on public transport and access for seniors.	100%	Note this was completed on 17 July 2023 as part of current Age-Friendly Strategy. Trans Goldfields gave an update on Bus Services to Seniors Focus Group and then attended the EGCC to discuss the same with the Older Wiser Livelier Seniors (OWLS). The City will reconnect with Trans Goldfields again in the next six months to present an update on recent actions and developments.
7.1.1.2.3	Investigate options for bus hire (or purchase) to City of Kalgoorlie-Boulder major events and activities in order to maximise participation of older residents.	100%	At the 20 January 2025 Ordinary Council Meeting (OCM), Council determined that the purchase of a community bus was not a budget priority for the City at that time, that the City would advocate for increased support through the My Aged Care program for additional support services in Kalgoorlie, and requested the CEO undertake its next review of community transport needs to determine future requirements for City-led transport services in 2026 to align with the next major review of the City's Age-Friendly Strategy with outcomes presented to Council by May 2026. City officers continue to hire buses for seniors activities on as needed basis. Next Steps: 1. City officers will undertake community consultation and review of City-led transport services in quarter 3 2025/26FY in line with Council resolution.

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7.1.1.2.4	Conduct parking audit to ascertain appropriate parking availability at the Eastern Goldfields Community Centre.	100%	During the upgrade works on Roberts Street, Presidents Street, and Rhodes Street, existing parking provisions were reviewed in consultation with the EGCC to ensure they met current needs, including the provision of accessible parking. Based on the feedback and recommendations, additional disability bays were installed, along with additional parking bays along Presidents Street. All parking bays were designed in accordance with Australian Standards, incorporating wider bays and safer access zones. Associated signage was also upgraded to meet current compliance standards.

Housing

Code	Name	Progress	Comment
7.1.1.3.1	Arrange regular in-person sessions with key senior service providers to inform the Seniors Focus Group and other seniors on aged care support services including safety at home sessions.	50%	Seniors Service Provider Round Table was held February 2024, and an earlier one in October 2022 when Age-Friendly Strategy launched. The first was better attended with only Right at Home in attendance. Purpose to see where there may be gaps with service providers and where the City may be able to assist. The Senior Expo is a better suited platform to bring service providers and users together.
7.1.1.3.2	Continue to partner with senior service providers to deliver regular My Aged Care information in-person sessions.	50%	This is an open invitation to Service Providers. For the Seniors Expo, the focus of the last quarter, there were 35 visiting service providers with several coming back to the Community Centre and Men's Shed to make themselves more available for discussion with Seniors.
7.1.1.3.3	Pilot a self-defence program for older adults as a home safety initiative.	100%	This was a piloted program, which based on attendance and participant feedback is best suited to short term programming on an as-needs basis.
7.1.1.3.4	Facilitate retirement village information sessions to encourage aging in place.	35%	Local retirement villages are invited to attend EGCC, including the Live Life Well Seniors Expo, to share information about their facilities. Information about EGCC events, activities and initiatives is shared with retirement villages for distribution to their residents.

Social Participation

Code	Name	Progress	Comment
7.1.1.4.1	Continue to support and promote the City's Library Services delivery program.	50%	Continuing to raise awareness of the senior specific offering the Library has including Housebound Delivery, Large Print, access to e-resources, Seniors Technology Classes, general Technology Help, Daily News papers, the Library Newsletter and the Seniors Book Club.
7.1.1.4.2	Continue to deliver free/ low-cost activities and events at the Eastern Goldfields Community Centre, Library and Men's Shed via the trial employment of a Seniors Activity Officer.	50%	Activities have continued in this quarter by way of example, regular activities included Bingo, theme afternoon teas, craft activities, yoga, dancing, fitness and exercise, visually impaired persons group, Other organised events include Murder Mystery Afternoon, Easter Egg, Motion by the Ocean, excursion to GAC, excursions to the Museum, Seniors Expo, Finding Fast Friends, Bakeoff, Technology Classes, Seniors Book Club, also hosted Elder Abuse Purple Road and Cancer Council Biggest Morning Tea and much more.
7.1.1.4.3	Facilitate the development of a Seniors Expo to attract service providers from outside of the region.	50%	A successful Seniors Expo event was held on the 6 May 2025 at the Kalgoorlie Town Hall. This was a new venue, the City's third expo and must successful. There were 35 Service Providers in attendance and high quality entertainment was provided, recieving positive feedback from the Seniors.
7.1.1.4.4	Conduct investigations into digital connectivity programs to be held at the library and deliver for the benefit of seniors.	80%	Digital literacy classes for seniors are held once a week at the library and once a week at the Men's Shed, and cover basic digital literacy skills both in a "Bring a Question" and structured session format.
7.1.1.4.5	Together with key stakeholders (i.e Alzheimer's WA - Kalgoorlie), investigate new initiatives such as a Forget Me Not Café program.	50%	The Forget Me Not Cafe idea for in excess of a year however due to lack of attendees, this initiative was discontinued. Other organisations have undertaken up this idea. The Seniors Singalong is held on a Monday and is very well attended.
7.1.1.4.6	Deliver accessible fitness classes at the Eastern Goldfields Community Centre which are fitness	50%	Fitness Classes numbers have increased. The City have expanded the service to provide a class at the adjacent CY

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	trainer facilitated such as chair aerobics and other inclusive activities.		O'Connor hall and this also well attended. Tuesday and Wednesday classes are almost at capacity, so additional classes are being investigated.
7.1.1.4.7	Trial the provision of lunches twice a week at the Eastern Goldfields Community Centre.	100%	This trial has been conducted since 1 March 2023 and has been successful.
7.1.1.4.8	Investigate options for the best use of the Eastern Goldfields Community Centre's kitchen to benefit seniors.	50%	Officers are currently investigations options, viability and demand for an additional meal service at EGCC
7.1.1.4.9	Games Afternoons with BBQ - Men's Shed.	50%	At the Men's Shed activities are held with BBQ's or other forms of foods (Bake Off). We also have Soup afternoon planned. A BBQ is also held once a month for committee meetings.
7.1.1.4.10	Kits for Senior Women's Engagement Project - Men's Shed.	50%	Continual engagement of women in the Men's Shed. Promoting attendance and use of the shed by everyone as evidenced by the percentage of women now using the Men's Shed (30%).
7.1.1.4.11	Maintenance Course for Seniors - Men's Shed.	50%	Men's Shed runs as requested workshops on various topics including maintenance.

Respect and Social Inclusion

Code	Name	Progress	Comment
7.1.1.5.1	Provision of administrative support to the Seniors Focus Group and encourage opportunities for them to consult with older residents.	10%	Senior Focus Group are mostly members of EGCC Seniors group who actively participate in activities of EGCC.
7.1.1.5.2	Conduct an annual review of the City of Kalgoorlie-Boulder's Reconciliation Action Plan with local Aboriginal Elders.	5%	This will be a deliverable in the draft Innovate Reconciliation Action Plan.
7.1.1.5.3	Meals at Home - Develop report for Senior Focus Group on the feasibility of the program.	0%	Review of this initiative was presented to the Seniors Focus Group in 2024 confirming it sits outside the remit of local government service provision.
7.1.1.5.4	Improve consultation with other senior residents by implementing Focus Groups.	50%	Senior Focus Groups is a 12 month sign on membership. In a process of engaging in an Expression of Interest for a Senior Focus Group for 2025 to 2026.

Civic Participation and Employment

Code	Name	Progress	Comment
7.1.1.6.1	Invite Seniors Focus Group members to volunteer at City events to promote their activities.	50%	The Seniors Focus Group got involved in the 2024 Multicultural Festival and the invited to the Spring Festival 2024. As there is no Seniors Focus Group current in action, the activity ceased in December 2024.
7.1.1.6.2	Ensure that the City of Kalgoorlie-Boulder's Access and Inclusion Plan includes outcomes for the employment of older adults.	5%	To be implemented in the New Draft Access & Inclusion Plan.
7.1.1.6.3	Apply for relevant awards for the outcomes achieved by the Seniors Focus Group.	5%	Senior Focus Group has ceased and are in the process of being re-established. First step is to send out an Expression of Interest which will be the beginning of new Financial Year. Have researched forms for previous Senior Focus Group.
7.1.1.6.4	Determine upskilling activities required by older adults in the community through consultation led by the Seniors Focus Group.	0%	There has been no specific action addressed. Review of Terms of Reference and focus for Seniors Focus Group has been undertaken to reconsideration.

Communication and Information

Code	Name	Progress	Comment
7.1.1.7.1	Development of a Seniors Communication Strategy to ensure appropriate methods of communication for this demographic.	80%	<p>The Seniors Communication Strategy has been implemented by the City's Media and Promotions department. The strategy ensures communications are tailored to the needs of older residents and includes the following key elements:</p> <ol style="list-style-type: none"> 1. Use of large, easy-to-read fonts; 2. Avoidance of low-contrast colour combinations (e.g. no white text on dark blue backgrounds); 3. Clear contact details, including phone numbers and physical locations for in-person enquiries; and 4. Exclusion of email addresses and QR codes, which may be less accessible for this demographic. <p>This approach aims to ensure all information is accessible, clear, and inclusive for our senior community members. These guidelines will be added to the City's Style Guide.</p>
7.1.1.7.2	Facilitate a focus group with key stakeholders to investigate ways the City of Kalgoorlie Boulder can improve the promotion of its activities, services and events to increase participation by older adults; especially CALD and First Nations People.	5%	<p>This task will be implemented with the pipeline to create a new Access and Inclusion Focus Group:</p> <ol style="list-style-type: none"> 1. City officers have connected with the WA Access and Inclusion Officer Network to seek information on how other Local Governments around WA implement focus groups for Access and Inclusion, to understand best practices and constraints. 2. City officers have drafted a Terms of Reference for an Access and Inclusion Focus Group for internal review. This will go to the ELT shortly for further consideration. 3. EOI's for Access and Inclusion Focus Group Members will be advertised in September 2025, seeking interested community members across various focus areas covered by the Access and Inclusion Plan 2021-2026 including disability, seniors, culturally and linguistically diverse and LGBTQIA+ members. 4. Planned launch of the Access and Inclusion Focus Group to align with the 2025 International Day of People with Disabilities event (November 2025). 5. The Focus group is likely to begin with the review of

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			actions and outcomes of the Access and Inclusion Plan 2021-2026 and to identify proposed objectives and outcomes of the City's next Access and Inclusion Plan, which is due for presentation to Council in July 2026.
7.1.1.7.3	Undertake an audit of health services provided and determine any gaps in provision of services.	40%	The City's Emergency Management department is working in collaboration with key stakeholders to develop strategies that ensure vulnerable members of the community can be reached and supported during emergencies or disasters. This coordinated approach aims to improve preparedness, response, and recovery efforts, with a strong focus on protecting those most at risk.
7.1.1.7.4	Develop a monthly newsletter targeted to older adults to communicate monthly activities at the Eastern Goldfields Community Centre.	100%	There are three monthly Newsletters in circulation. One from the Community Centre, the Library and the Men's Shed. These are currently hardcopy only and we are looking at how we could provide alternative delivery methods.
7.1.1.7.5	Develop remote learning and workshop accessibility (video conferencing system and new computers) for Men's Shed.	100%	The Men's Shed has three new computers installed in 2024. Computer is now hooked up to big TV and we have teleconference capabilities. We do weekly technology class and currently Spanish classes.
7.1.1.7.6	Marketing and promotion for Men's Shed.	80%	The City's Media and Promotions department continues to support the Kalgoorlie-Boulder Men's Shed through a range of marketing and promotional activities. This includes: 1. Updating the Men's Shed building signage; 2. Refreshing the Men's Shed brochure, which will include a link to a new online registration form; 3. Providing access to the City's Canva account for the production of Men's Shed newsletters; 4. Designing additional promotional materials such as posters and flyers as needed; and 5. Supporting the promotion of Men's Shed events, including the Men's Shed Open Day and Finding Fast Friends These efforts ensure consistent, accessible, and engaging communications that help raise awareness and encourage

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			participation in Men's Shed programs and activities as well to support an increase in members.
7.1.1.7.7	Seniors Focus Group to create methods to ensure the well-being of seniors in the community (i.e. daily telephone calls or visits).	0%	Red Cross has a Vulnerable Persons list and can call people but they are unable to provide that list due to privacy reasons.