

POLICY: ENG-ES-008

GRAFFITI REMOVAL AND PREVENTION

PURPOSE

The purpose of this policy is to keep Kalgoorlie-Boulder free of unsightly and offensive graffiti by providing a strategy for the removal of graffiti from property of the City of Kalgoorlie-Boulder and to encourage private property owners to remove graffiti from their premises within Kalgoorlie-Boulder.

DEFINITIONS

STATEMENT

1. Objectives

- 1.1 To adopt a strategy of rapid removal of graffiti from City property and to encourage residents and property owners similarly.
- 1.2 To assist property owners to rectify the effects of graffiti and encourage them to deal with graffiti damage promptly.
- 1.3 To encourage the general public to become involved in identifying and reporting graffiti damage, even when their own personal property is unaffected.
- 1.4 To develop community programmes to dissuade youth from becoming involved in graffiti into alternative activities.
- 1.5 To balance enforcement strategies with education programmes, informing the public of the seriousness of graffiti as an offence and instilling a sense of community pride, which will make people see graffiti as a negative influence on society.
- 1.6 To support the use of legitimate outlets for the artistic and creative energies of youth giving them an alternative to resorting to illegal graffiti.
- 1.7 To develop strategies that ensure land owners and developers design their buildings and surroundings to discourage graffiti and make its removal easier.

2. Guidelines

- 2.1 All reports of instances of graffiti on City of Kalgoorlie-Boulder (CKB) property and assets are to be directed to the Engineering Services Department, who will:-
- 2.1.1 Organise rapid removal, preferably within twenty-four (24) hours as the desired approach for weekdays and the following Monday when reports are lodged over the weekends.
 - 2.1.2 Provide a mechanism for accepting and actioning graffiti reports lodged by CKB employees and members of the general public.
 - 2.1.3 Adopt the use of anti-graffiti products from approved product lists.
 - 2.1.4 Provide assistance to the general public to repair graffiti damage by way of advice on removal and prevention of graffiti.
 - 2.1.5 Clean, remove or cover all graffiti on fences and structures adjoining Council property, including road reserves, at no cost to the owner.
 - 2.1.6 Remove all profanity and racial slogans at no cost to the owner or business (when in public view).
 - 2.1.7 Clean, remove or cover all graffiti on buildings, fences and structures that are located on private property where the owner demonstrates difficulty achieving removal of graffiti at no cost to the owner.
 - 2.1.8 Forward reported graffiti that is located on service authorities' assets (e.g. Telstra pillars, Western Power transformers etc.) onto the asset owner for their actioning. The City may remove the graffiti with service authority's approval and at their cost in accordance with Clause 2.2.
- 2.2 The City will offer a graffiti removal service (on a fee for service basis – excluding 'private works' mark up) for all non CKB owned property by directing all graffiti reports related to private or non CKB property to the Engineering Services Department.
- Engineering staff will then obtain the property owner's details from the Rates Department following which Engineering Services staff will contact the property owner, by telephone where possible, with a follow up letter requesting that the graffiti as reported be removed and providing the property owner with details of the graffiti removal service offered by the City.

- 2.3 The City will promote preventative strategies including:
- 2.3.1 Providing a range of constructive alternatives for young people based on consultation and feedback from the target group.
 - 2.3.2 Providing and funding opportunities for Urban Art projects.
 - 2.3.3 Supporting links with community policing strategies.
 - 2.3.4 Working closely with Police on local graffiti matters.
 - 2.3.5 Working closely with other Government Departments to remove graffiti on all government owned buildings throughout the City of Kalgoorlie-Boulder.
 - 2.3.6 Providing opportunities for young people sentenced for graffiti offences to carry out community service orders under the supervision of an authorised person.
- 2.4 The City will ensure that the principles of reducing opportunities for illegal graffiti are incorporated into building design and planning approval by:
- 2.4.1 Initiate requirements that ensure walls, particularly those with a natural surface abutting public space, have anti-graffiti characteristics prior to approval, e.g. professional mural, a graffiti coating, planting vines.
 - 2.4.2 Ensuring that design briefs for all new CKB buildings employ the principles of reducing opportunities for wilful damage and graffiti.
 - 2.4.3 Considering methods to ensure that approval of building designs is dependent on a plan to minimise the availability of areas that would be vulnerable to graffiti.
 - 2.4.4 Encouraging landowners to install effective lighting and other security devices to deter illegal graffiti.

RELEVANT DOCUMENTS